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HOOVER®

**Washing machine** **Instructions for use**

# HP6 110M
# HP6 120M
# HP6 130M
# HP6 150M

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# Introduction

Please read and follow these instructions carefully and operate the machine accordingly. This booklet provides important guidelines for safe use, installation, maintenance and useful advice for best results when using your machine.
Keep all documentation in a safe place for future reference or for any future owners.

**Note: this machine is solely for domestic use, i.e. to wash, rinse and spin dry household textiles and garments.**

## Notes on disposal

All packaging materials used are environmentally-friendly and recyclable. Please help dispose of the packaging via environmentally-friendly means.

**Your retailer or local council will be able to give you details of current means of disposal.**

Appliances that have reached the end of their useful life are not worthless rubbish! Valuable materials can be salvaged from an old appliance via scrap reprocessing.

**Note: to ensure safety when disposing of an old washing machine disconnect the mains plug from the socket, cut the mains power cable and destroy this together with the plug. To prevent children shutting themselves in the machine break the door hinges or the door lock.**

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# General delivery notes

Please check that the following items are delivered with the appliance:

– Instruction manual
– Guarantee card
– Blanking plug
– Inlet hoses & bracket
– Base panel & x2 push clips

Check that no damage has occurred during transit. If it has, call the manufacturer's service by GIAS (tel: 08705 400 600). Please see Customer Service.

# Safety notes

**Note: before carrying out any cleaning or maintenance of the washing machine.**

A) Disconnect the plug from the mains supply
B) Turn off the water supply
C) Hoover equips all its appliances with earthing. Ensure that the mains power supply is earthed, if not, seek assistance from a qualified electrician.
D) Do not touch the appliance when hands or feet are wet or damp. Do not use the appliance with bare feet.
E) The use of adapters, multiple connectors and/or extensions is not recommended.

**F) Caution: water temperature can reach 90°C during the whites wash cycle and as a result the door glass may get very hot.**

G) Check there is no water visible in the drum before opening the door.
H) Do not allow children or unauthorised persons to use the appliance without supervision.
I) Do not pull the power cable or the appliance itself to remove the plug from the socket.
J) The appliance must not be exposed to weather conditions (rain, direct sun, etc...)

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K) When moving the appliance never lift it by the controls, the detergent drawer, the hoses or the power cable.
To avoid damaging the door when moving the appliance never rest the door against objects e.g a trolley.

L) IMPORTANT!
If the appliance is installed on a carpeted floor ensure that the ventilation through the base of the appliance is not obstructed.

M) When lifting the machine always use two people to help avoid injuries.

N) If the appliance is not running properly or breaks down, switch it off, disconnect the plug from the socket, turn off the water supply and do not tamper with the appliance.
Consult GIAS Service (tel: 08705 400 600) for possible repair. Failure to comply with the above can compromise the safety of the appliance.

O) If the appliance's power cable is damaged it must be replaced by a special cord which is only available from GIAS Service.

P) After the machine has been installed, ensure that the mains plug and water supply valves are easily accessible.

Q) Glass fibre curtains should never be put into this machine.

R) Lint or fluff must not be allowed to collect on the floor around the outside of this machine.

S) Always ensure that the door locked indicator neon has switched itself off before opening the door. By doing so the machine is allowed to cool down before the laundry is handled.

T) Always ensure to fit the base panel to the machine.

# Quick start

**Washing**

– Open the door.
– Select the laundry and put it in the machine
– Close the door
– Put the detergent in the dispenser compartments.
– Select programme by turning the programme knob.
– Select any function buttons required and then press the on/off button. The functions are selected when the buttons are pressed in.

**After washing**

**– Wait about two minutes for the door locking device to disengage. The door locked neon will go out**
**– Switch off the washing machine by pressing the ON/OFF button**
**– Open the door and remove the laundry**

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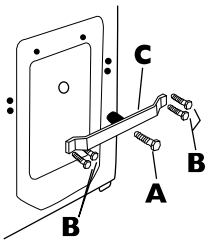
# Installation & testing

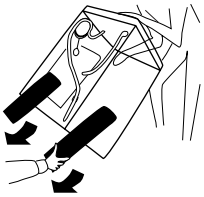
Remove the machine from the packaging - close to where it will finally be positioned - and proceed as follows:

On the back of the machine

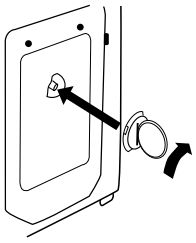
1) Remove the central screw A and side screws B and pull out the transit bracket C along with the red locator.



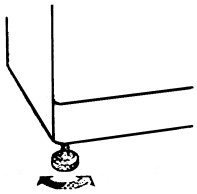

2) Tilt the machine forward and remove the polystyrene spacers.



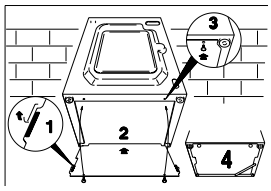
3) Cover the central hole using the cap enclosed in the instructions bag.



4) Adjust the two feet at the front to level the machine.



5) Tilt the machine forward and locate the base panel by (1) removing the paper backing from the adhesive tape, (2) locate the base panel in the front of the machine, (3) offer the base panel up to the base of the washing machine and locate the two push clips.



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**Note: we recommend you keep the transit bracket and screws to protect the machine for future transit.
The Manufacturers will not be responsible for any damage to the machine caused by not following the instructions relating to releasing the transit protection.
The user is responsible for all installation costs.**

## Connecting the Cold Fill Hose

**This Appliance must be connected to a COLD WATER supply only**

Only one hose is required to install this machine to a cold water supply.

Cold fill is an energy efficient system. Only the water required to wash the laundry is heated. There is no loss of heat in the pipeline from the hot water tank or the boiler.

If your previous machine installation was hot and cold fill ensure that the hot tap is firmly closed to prevent leakage.

## Connection to the cold supply

The machine has an inlet hose with 19mm (3/4") threaded ferules fitted to the end. This hose connects between the threaded connector on the rear of the appliance and the water supply.

Only use the new hose supplied to connect the machine and ensure that the sealing washers are in place inside the hose connectors.
Do not re-use an old hose which was attached to the existing installation.
Do not over-tighten the connections. Hand tight is sufficient.
Do not trap or kink the hose.

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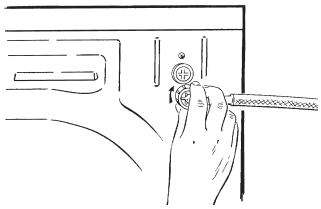
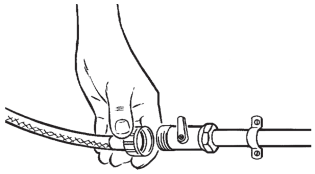
1. Connect the angled end of the hose to the appliance



2. Connect the straight end of the hose to the Cold water supply



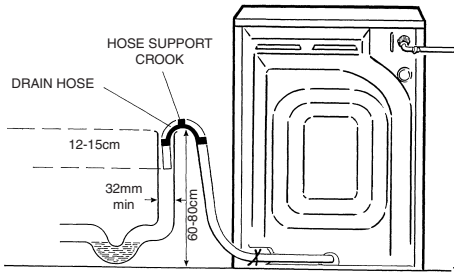
## Water supply requirements

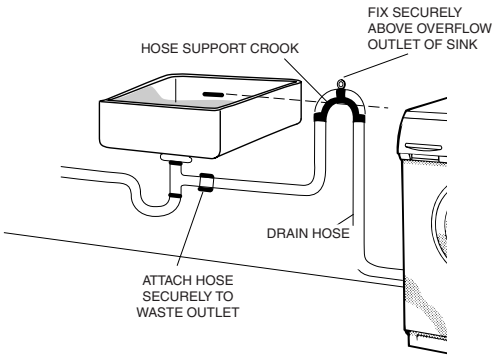
Connect the machine to the drainage system used by household sinks.

**THIS MACHINE MUST BE CONNECTED IN ACCORDANCE WITH THE WATER SUPPLY REGULATIONS. WATER BYELAWS PROHIBIT CONNECTION TO A SURFACE WATER DRAIN.**

No other appliance should be plumbed into the standpipe.

There are two possible arrangements which can be seen below :-




**For the washing machine to function properly the outlet end of the drain hose must be at a minimum of 60 cm and a maximum of 80 cm from the ground.**

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# Testing the installation

Refer to the programme guide for details of how to select programmes.

1. Turn on the water supply and check for leaks from fill hoses.
2. Switch on the electricity supply.
3. Select a spin programme and then press the on/off button to start the machine.
   Allow the programme to continue for one minute and then switch off the machine via the on/off button. This will remove any water remaining in the machine from factory testing.
4. To check for cold water filling to the machine:
   Select a rinse programme and press the on/off button to start the machine.
   Allow the tumble action to continue until the water has pumped out.
   Check that the drain outlet is not leaking or overflowing.
5. Switch off the machine via the on/off button at the end of the cycle.
6. Select a spin programme and press the on/off button to switch the machine on. If the machine takes longer than one minute to empty check the drain hoses for kinks.

*Installation testing is now complete.*

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To ensure the drum is thoroughly clean after testing and storage, select programme 1 and run the machine for a complete cycle using only wash detergent and water.

If the machine is not to be used immediately, switch off the mains power supply and remove the plug from the power socket. We also recommend that the water stop tap is turned off.

**Note: it is advisable to isolate the washing machine from the water and electricity supplies after each wash.**

## Electricity supply and safety advice

Washing machines are supplied to operate at a voltage of 240V, 50 Hz single-phase. Check that the conductor is powerful enough to supply at least 3.0 kW, then connect the plug to a 13A earthed socket.

Electricity can be extremely dangerous. This washing machine must be earthed.

The socket outlet and the plug on the appliance must be of the same type.

It is not advisable to use multiple adapters and/or extension leads.

The wires in the mains lead are coloured in accordance with the following codes:
Blue – NEUTRAL
Brown – LIVE
Green and Yellow – EARTH

If the mains cord on this appliance is damaged, it must be replaced by a special cord which is only obtainable from the Hoover spares service,
GIAS (01204 556111).

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# Useful washing advice

Tips on using your appliance in the most environmentally-friendly and economical way

## Loading your washing machine

To make further reductions of energy, water and detergent consumption, we recommend that you put a full load into your machine. Energy savings of up to 50% can be achieved by washing one full load compared to two half loads.

## When is prewashing really needed?

Only with particularly dirty loads! Energy savings of 5 to 15% are made by not selecting the prewash option for less dirty laundry.

## Which wash temperature should you choose?

Using stain removers before machine washing reduces the need to wash at temperatures over 60°C. Energy savings of up to 50% can be made by using a 40°C wash temperature.

## Heavily soiled laundry

To ensure the best performance when washing a particularly dirty load, we recommend that you reduce the amount of items to be put into the machine. If the drum is not crammed full, the items will circulate more freely and will wash cleaner.

## ARIEL - Chosen and recommended by Hoover

When we produce a new washing machine we subject it to every test possible. And one of the most important tests is the one that enables our experts to identify the most suitable detergent for solving laundry problems. Ariel was able to meet our needs: to make the washing machine function efficiently, not compromise the machine's lifespan and produce the best wash results. Consistently excellent results, which was the main aim of the test we carried out, determined our choice and our recommendation. The prime function of a detergent that answers all washing requirements is to work with the water to remove dirt from fabrics, holding it in suspension until it is removed when the water is pumped out, and to control the amount of foam forming in the washing machine, without damaging the fibres of the items being washed. Ariel fully satisfies all these requirements, as it contains high quality elements, the result of the most advanced research, ensuring excellent results under all conditions.

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# Description of Controls

All the controls on your product's control panel are listed as follows. The button functions are selected when the buttons are pressed in. Carefully read the relevant descriptions detailed below:

## On/Off

After selecting the programme press the on/off button to start the machine. At the end of the cycle press again to reset the button and switch off the appliance.

Power on  Power off

## Door Locked Indicator Light

A special safety device prevents the door from being opened immediately after the end of the cycle. A 'Door locked' indicator light is illuminated when the door is fully closed. Wait for 2 minutes after the wash cycle has finished and the door locked neon has gone off before opening the door. As a safety measure check that there is no water evident in the drum.

## Extra Rinse

This option adds more water at the rinsing stage. This can help to avoid skin irritation from detergent residues for people with particularly sensitive skin. Selecting the Extra Rinse button is also recommended when washing heavily soiled fabrics, requiring the use of a lot of detergent, or when the wash load contains items made of towelling whose fabrics have a greater tendency to retain detergent.

## Creaseguard

This option is available on delicates and woollens. When this option is selected the machine will stop and the load will be held within the water in the drum. This reduces the creasing. To continue with the wash cycle the Creaseguard button must be pressed and the programme will re-start.

## Economy button

This option can be utilised on all programmes. By selecting the Economy option the wash temperature is limited to the water inlet temperature thus reducing energy consumption.

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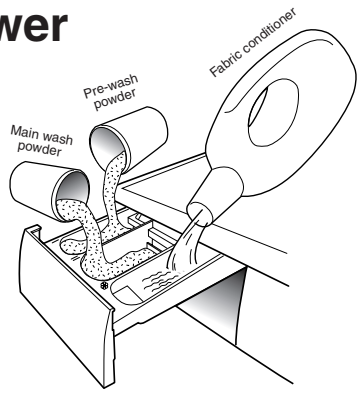
## PROGRAMME Selector

**Note: do not press the on/off button before selecting the programme. Never turn the knob anti-clockwise.**

The tables in the washing section describe the various programmes and illustrate the number or symbol to select for them.

**Note: this model is fitted with an electronic "sensor" device that checks the load is balanced correctly. If the load is slightly unbalanced the machine will re-balance it automatically to then carry out the normal spin.**
**If, after several attempts, balance is not restored a reduced spin speed will be used.**
**If loads are seriously unbalanced the spin stage will be cancelled.**
**This helps limit vibration, reduce noise and improve the washing machine's reliability and life.**

# Detergent drawer




The detergent draw is split into 3 compartments:

– the first, labelled "I", is for detergent utilised during Prewash and Speed Wash.
– the second, labelled "II", is for detergent utilised during the main wash.

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**Note: some forms of detergents are difficult to dispense from the drawer e.g. concentrated powders. For these, we suggest you use the recommended dispenser which is placed inside the drum.**

This ensures that the liquid detergent is dispersed in the drum only when needed.

– the third, labelled "❀" is for special additives, fabric softeners, fragrances, starch, brighteners etc.

The machine is programmed to automatically take up additives during the final rinse stage for all wash cycles.

**Note: only put special additives, fabric softeners, fragrances, starch, brighteners, etc, in the third compartment.**

# Detergents, washing aids and amounts to use

## Choice of detergent

## General purpose detergents

– **Powder detergents,** for a thorough wash, with bleaching agents, are particularly suitable for use in hot wash programmes (60°C and over), for heavily soiled and stained laundry.
– **Liquid detergents,** are particularly suitable for grease stains, such as greasy skin marks, cosmetics and oil.
  These detergents are not suitable for washing stained laundry, as they do not contain bleach.
– **Biological detergents,** not all the products available give a really thorough wash.

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## Special detergents

– **Detergents for coloureds and delicates,** without added bleach, also often without any optical brightening agents, to preserve the colour.
– **Detergents for a thorough wash,** without added bleach or enzymes, particularly suitable for handling woollen fibres.
– **Detergents for curtains** with optical brightening agents, resistant to light, to prevent yellowing from sunlight.
– **Special detergents** for programmed use of chemical substances, depending on fabric type, degree of soiling and water hardness.
Here basic detergents, softeners, bleaches/stain removers can be added separately.

## Additional laundry aids

– **Water softener,** means less detergent can be used where water hardness is classed as hard to very hard.
– **Prewash substances,** for the programmed treatment of stains prior to the main wash.

Using them means the subsequent wash can be at a low temperature or with bleach-free detergents.
– **Fabric softener,** prevents static build-up in synthetic fabrics and softens fabrics.

If you own a tumble dryer, clothes are softened even without the use of a fabric softener.

Do not put solvents in the washing machine!

Keep detergents and other laundry products out of children's reach.

Before pouring in the detergent check that there are no foreign bodies in the detergent drawer.

Dosage details are usually shown on the detergent packaging. Follow those instructions!

## Dosages

Only use detergents which are suitable for use in a washing machine.
You will obtain the best results from your wash with the minimum use of chemical products and the best care for your laundry if you take into consideration the degree of soiling as well as the type of detergent to choose.

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The amount of detergent to use depends on:

- water hardness, depending on the hardness of the water and the type of detergent used, it is possible to reduce the amount of detergent. The softer the water supply, the less detergent is required.
- the degree of soiling, it is possible to reduce the amount of detergent used depending on the degree of soiling. Use less detergent for less soiled items.
- amount of laundry, it is possible to reduce the amount of detergent when washing only a small amount of laundry. For smaller loads use less detergent.

The amounts shown on pack for detergents for washing delicates often already refer to a reduced wash size.

Follow the dosage instructions!

## Dosage for powder detergent

**For normal and low concentration detergents:** for normally soiled laundry choose a programme without prewash.
Put the detergent in compartment II of the drawer.

For heavily soiled laundry, choose a programme with prewash.
Put 1/4 of the detergent in compartment I, 3/4 in compartment II of the drawer.
When using water softeners, first put in the detergent, then add the softener to compartment II.

For highly concentrated detergents not in single dose format, follow exactly what is shown on pack with regards to type and amount of dosage.
To avoid the difficulty of checking if the detergent has been taken up, use the dosage aids provided in the detergent packaging.

## Liquid detergent dosage

Liquid detergents may be used in accordance with the instructions on the relevant packaging, for all programmes without prewash, by using the recommended dispenser which is placed in the drum.

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# Programme selector

The washing machine has different programme groups according to type of wash, temperature, spin speeds and duration for handling the various types of fabric and their level of soiling (see wash programme guide).

**1. COTTONS**

The programmes are designed for maximum washing and rinsing. With spin cycles in between, they guarantee the laundry is rinsed perfectly. The final spin cycle ensures laundry is spun dry as much as possible up to the maximum speed.

**2. SYNTHETICS and mixed fabrics**

Washing and rinsing performance is optimised through drum rotation speeds and water levels. The delicate action spin minimises creasing.

**3. DELICATES**

This is a new concept in washing, with a cycle that comprises of alternate periods of activity and pauses, particularly suitable for washing very delicate fabrics, such as Pure New Wool.

Wash and rinsing are carried out using a high water level to provide the best results.

**4. QUICK PROGRAMME**

**32 Minute Wash**

This washing machine also has a 32 Minute Wash programme option (Programme Q). This programme allows a complete washing cycle to be carried out in approximately 32 minutes, with a maximum load of 2kg and is recommended for lightly soiled items. When selecting the programme, please note that we recommend you use only 20% of the recommended quantities shown on the detergent pack. Do not use fabric conditioner with this programme.

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# Main wash

## Auto half load

The washing machine is fitted with a self adjusting water level system. This system enables the machine to use the optimum amount of water needed to wash and rinse the laundry in relation to the particular load. This results in a reduction of the water and electricity used without in any way compromising the washing and rinsing performance.

In fact, the amount of water and electricity used will always be appropriate for the clothes load.

The washing machine automatically ensures excellent washing results at minimum cost whilst respecting the environment.

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## Sorting the laundry

– It is recommended you wash only items which are washable with water and detergent and not dry-clean items.

– If you need to wash rugs, bedspreads or other heavy items, it is best not to spin them.

– Sort the laundry according to fabric type, degree of soiling and wash temperature: follow the labelling on the garments.

***Examples:***

**Laundry for hot wash**


**Coloured, easy-care materials**


**Delicates and wool**


– Items labelled with the following symbols are not suitable for machine washing:

**Wash by hand**

**Dry clean**


For very delicate items, such as net curtains, underwear, tights etc., you are advised to use a laundry net or wash bag.

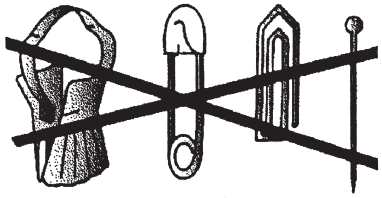
– Woollen items must be labelled with the “Pure New Wool” symbol if they are to be washed in the machine, and must also be labelled “non-matting” or “machine washable”. Please check the laundry item for the label.

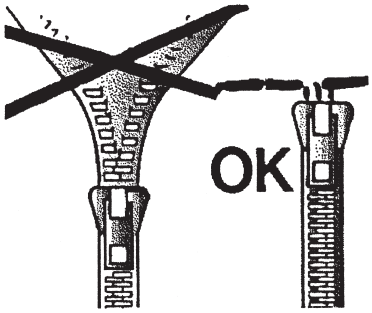
– Colour often leaks from new coloured items.
This can then colour other lighter items being washed.
We therefore recommend that coloured items should be washed for the first time separately.

For future washes, non colourfast items can only be washed with white laundry up to 40°C.

**Do not wash**

**Note: when sorting laundry**
- check there are no metal objects in the laundry (such as paper clips, safety pins, pins, coins etc...); In the event of a machine failure during the warranty period and foreign objects are found to be the cause of the failure a labour charge may be made for the call out of an engineer.
- button up pillowcases, fasten zips, hook & eye fasteners, belts and long dressing gown cords;
- remove curtain hooks;
- pay close attention to the labels on items;
- if you notice stubborn stains whilst sorting the laundry, remove them using a special detergent or a special stain remover.






- We do not recommend washing a full load of just towelling items as they absorb a lot of water and may become too heavy for the drum.

## The correct way to wash

**Preparing the laundry**

A) Select and sort the laundry according to the wash care labels found on each garment. Always check the care labels.

**Loading the laundry**

B) Open the door.

C) Put the laundry in the washing machine. Close the door again, ensuring that no items of laundry are obstructing the lock or door seal.

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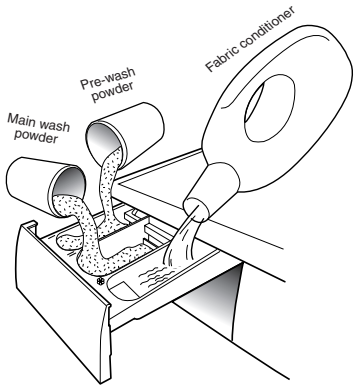
**Putting detergent in machine**

D) Open the drawer, choose the detergent and put in the correct amount, according to the manufacturer's instructions and the detergent advice on page 13.
Add any other laundry aids (see page 14). Close the drawer again.
Liquid detergents that are to be placed directly into the drum should use the recommended dispensing device.




## Selecting the wash programme

**Note: when setting the programme, make sure that the on/off button is not selected. (On ▬ Off ▄)**

Refer to the programme guide or the programme descriptions on the front of the machine to select the most suitable programme.

The programme is selected by turning the programme selector clockwise and aligning the programme number with the indicator. Press additional function buttons if you require.

Check that the tap is turned on and that the discharge hose is positioned correctly.

Press the on/off button. The door locked indicator illuminates and the programme will begin.

## When the programme has finished

Wait for the door lock to be released (about 2 minutes after the programme has finished). Switch off the machine by resetting the on/off button and open the door. Remove the laundry. Disconnect the plug from the mains power supply and turn off the water supply after every use.

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# Programme guide

| PROGRAMME | | | FABRIC TYPE | PROGRAMME FOR | LOAD (max) | WATER TEMP °C | DETERGENT | | |
|---|---|---|---|---|---|---|---|---|---|
| | | | | | | | I | II | ❀ |
| 1 | 90 | Whites & Prewash | Colourfast fabrics Cotton, linen, hemp | Intensive - heavily soiled | 6 | 90° | * | * | * |
| 2 | 60 | Whites | Cotton, colourfast mixed fibres | Normal soiling | 6 | 60° | | * | * |
| 3 | 50 | Coloureds Fast | Cotton, mixed fabrics Colour Fast | Normal-Light soiling | 6 | 50° | | * | * |
| 4 | 40 | Coloured Non Fast | Cotton, mixed fabrics Coloureds Non Fast | Lightly soiled - delicate coloureds | 6 | 40° | | * | * |
| | – | Rinse | Cotton | Thorough rinsing, fabric conditioner & high speed spin | 6 | – | | | * |
| | – | Spin | Cotton, linen | High speed spin | 6 | _ | | | |
| 5 | 60 | Mixed Fabrics | Mixed & synthetic fabrics, colourfast mixed fabrics | Heavily soiled | 2 | 60° | | * | * |
| 6 | 50 | Coloureds | Mixed fabrics, cotton, synthetics | Normal soiling | 2 | 50° | | * | * |
| 7 | 40 | Acrylics | Synthetics (Nylon), coloured mixed fabrics | Lightly soiled | 2 | 40° | | * | * |
| | – | Rinse | Synthetics & mixed fabrics | Rinses, fabric conditioner & low speed spin | 2 | – | | | * |
| | – | Slow spin | Delicate synthetics & mixed fabrics | Low speed spin | 2 | – | | | |
| 8 | 40 | Delicates | Synthetics (Nylon), coloured mixed fabrics | Lightly soiled | 2 | 40° | | * | * |
| 9 | 40 | Woollens | Machine washable wool, very delicate fabrics, synthetic knits | Normal soiling | 1 | 40° | | * | * |
| 10 | 30 | Woollens | | Lightly soiled | 1 | 30° | | * | * |
| | – | Rinse | | Rinses, fabric conditioner & delicate spin | 1 | – | | | * |
| | – | Delicate spin | Mixed fabrics, delicate synthetics, wool | Delicate spin | 1 | – | | | |
| Q | 50 | 32 Minute Wash | Mixed fabrics | Rapid wash for lightly soiled items | 2 | 50° | * | | |
| | – | Rinse & Short spin | Mixed fabrics | Rinse & short spin | 2 | – | | | |
| | – | Short spin | Mixed fabrics | Short spin | 2 | – | | | |

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**Points to consider:**

When washing heavily soiled laundry it is recommended the load is reduced by about 1-1.5 kg. By doing so the laundry is allowed to circulate more freely.

Energy label data based on programme 2 tested in accordance with EN60456.

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# Cleaning and routine maintenance

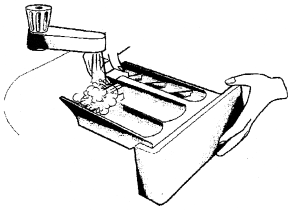
Do not use alcohol-based scourers and /or thinners on the outside of your washing machine, just a wipe with a damp cloth will suffice. The washing machine needs very little maintenance:

– Cleaning the drawer compartments.
– Cleaning the filter.
– Cleaning the door glass.

## Cleaning the drawer

Clean the compartments occasionally to remove detergents and additives.

A) To do this you just need to pull the drawer out firmly from the machine, but without forcing it.
B) Clean the compartments and the syphon cap under running water.
C) Replace the drawer.

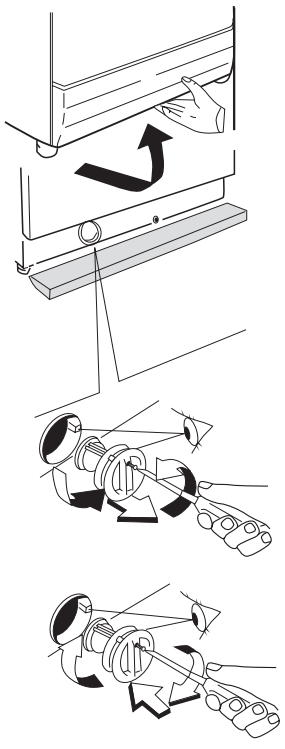


## Cleaning the filter

The washing machine is fitted with a special filter to prevent items such as coins, buttons, etc. blocking the discharge hose. These may be retrieved by:

1. Removing the kickplate by gently pulling it from the bottom in an outwards and upwards direction.
2. Use the kickplate to collect the water still in the filter.
3. Use a screwdriver to loosen the screw holding the filter, turn the filter anticlockwise until it stops, remove it and clean it.

   After cleaning it, reassemble following the above instructions in reverse order. Replace the kickplate.
   We recommend that the filter be cleaned frequently, at least once a month.



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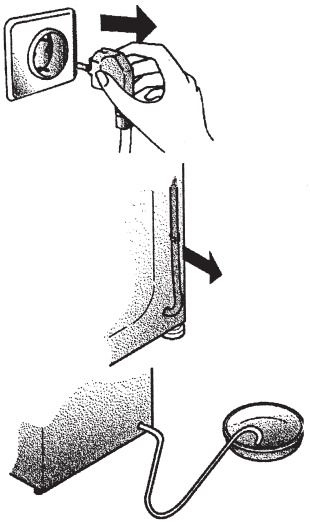
## Cleaning the door glass

Regularly clean the door glass with a damp cloth. A build up of soiling and residues from the water may result in water leaking from the door.
Do not use abrasive cleaners as they can scratch the surface.

## Transporting or storing the appliance for long periods when appliance is not in use



If the appliance is being transported or is out of use for long periods in unheated places, all remaining water must be completely removed from all hoses.
Ensure mains power plug is disconnected, then unclip the discharge hose and lower it into a basin on the floor until all the water has emptied out.
When transporting the appliance refit the transit bracket, central screw and side screws.

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# Trouble shooting

## What might be the cause of...
## Defects you can remedy yourself

Before calling GIAS Service for technical advice please run through the following checklist. A charge will be made if the machine is found to be working or has been installed incorrectly or used incorrectly. If the problem persists after completing the recommended checks, please call the GIAS Service (tel: 08705 400 600), they may be able to assist you over the telephone.

| PROBLEM | CAUSE | REMEDY |
|---|---|---|
| 1. Does not work on any programme | Plug not in socket.<br>Not switched on.<br>Power failure.<br><br>Fuse blown.<br>Door open.<br>RCD tripped (trip switch). | Plug it in.<br>Switch on.<br>Check and refer to 'Power Failure' section.<br>Check.<br>Close door.<br>Reset RCD. |
| 2. Does not fill with water | See cause 1.<br>Water supply turned off.<br>Programme selector not correctly positioned. | Check.<br>Turn on water supply.<br>Position programme selector correctly. |
| 3. Water does not drain away | Kink in discharge hose.<br>Foreign bodies in filter.<br>The machine has been plumbed in incorrectly. | Straighten discharge hose.<br>Examine filter.<br>Check installation. |
| 4. Water on floor around the washing machine | Leaking gasket between tap and water inlet hose.<br>Strand of clothing or dirt between door rubber gasket and door glass.<br><br>Incorrect plumbing. | Replace gasket and tighten connection.<br>Re-load the machine and keep rubber door gasket/door glass clean.<br>Check plumbing. |
| 5. Does not spin | Water has not yet drained away.<br><br>Unbalanced load. | Wait a few minutes for machine to empty.<br>Rearrange load evenly. |
| 6. Machine vibrates a lot during spin | Washing machine not completely level.<br>Load not distributed evenly.<br>Transit brackets not removed. | Adjust the special adjustable feet.<br><br>Rearrange the laundry evenly.<br>Remove transit brackets. |
| 7. Door will not open | Two minutes have not elapsed since the programme finished. | Wait two minutes. |
| 8. The control knob turns a full circle quickly during a programme | The control knob was not in the expected position when automatically checked by the machine. | Note: This action is normal if the knob has been moved accidentally during a cycle. |

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**It is unlikely that water will be visible in the drum! This is due to the latest technology that achieves the same standard of washing and rinsing but with far less water consumption.**

## Note:

The use of environmentally-friendly, phosphate-free detergents (check detergent information on pack) can have the following effects:

– waste water from rinsing may be cloudier because of the presence of a white powder (zeolites) held in suspension, without the rinse performance being adversely affected;
– presence of white powder on laundry after washing, which is not absorbed by the fabric and does not alter the colour of the fabric.
– The presence of foam in the final rinsing water is not necessarily an indication of poor rinsing.
– Carrying out more rinse cycles does not serve any purpose in such cases.

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# Power failure

If there is a power failure the wash cycle will be interrupted, the wash programme and functions will be suspended.
When the power is restored, the wash programme and functions will re-start from the same point and complete the programme.
The load can be removed from the machine during a power failure as follows:

The water can be drained from the machine by:
1. Switch off the machine both via the on/off button and on the mains power supply. Remove the plug from the mains power supply socket.
2. Carefully move the machine so the rear of the machine is accessible. Please follow the safety precautions which we recommend under the 'safety notes' section of this manual.
3. Unclip the drain hose from the rear panel of the machine and lower the hose into a bowl on the floor.

**Important: the water may be very hot!**

When the bowl is full raise the end of the drain pipe to a height higher than the top of the appliance to stop the flow of water. Empty and replace the bowl and continue draining the machine until empty.

4. Once the machine is fully drained of water, clip the hose to the rear of the machine. Open the door and remove the load.

The door can be opened approximately 2 minutes after the power failure. Do not force open the door.

**Important: the water and the load may be very hot!**

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| Technical data | |
|---|---|
| ● Max. load of dry laundry | 6kg |
| ● Water pressure | (0.5-8 bar)<br>0.05-0.8 MPa |
| ● Spin speed | max. 1100 rpm<br>(HP6 110M)<br>max. 1200 rpm<br>(HP6 120M)<br>max. 1300 rpm<br>(HP6 130M)<br>max. 1500 rpm<br>(HP6 150M) |
| Measurements | |
| ● Width | 60cm |
| ● Depth | 54cm |
| ● Height | 85cm |

NB: For specifications regarding electrical data, see the data plate on the front of the washing machine (door area). You will also need to refer to the information on the data plate should you need to contact the GIAS Service for any advice.

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# Customer Service

The appliance is covered by a certificate of guarantee which allows you free use of the Hoover Technical Support Service (termed GIAS tel: 08705 400 600), except for the price of the call, for a period of one year from the date of purchase. Remember to send off the guarantee certificate for validation within 10 days of the date of purchase.

You should retain the receipt issued by the retailer when you purchased the machine to show to the call out engineer, should you need to consult one.

If your washing machine shows signs of a defect or is not working properly, before you contact GIAS Service we recommend you carry out the checks detailed within the Trouble shooting section.

If the problem with the machine persists after completing all the recommended checks, please dial the GIAS Service number on the rear cover of this manual.

For the cost of a telephone call, you will be connected directly to GIAS. It is important you tell the GIAS advisor your product's model number and serial number, which you will find on the rating label (16 characters, beginning with the number 3), found on the front of the washing machine (door area). By doing this, your enquiry will be responded to more efficiently.

## Your Guarantee

Hoover guarantees all parts of this product for 5 years from the date of purchase. During that time Hoover will replace or repair all defective parts free of charge, except for parts subject to fair wear and tear such as belts. The call out fee and labour costs are chargeable after the first 12 months. To qualify for benefits under the guarantee, you must be able to provide proof of date of purchase and the appliance must have been installed and used in accordance with the instructions described in this manual. Consequential losses and accidental damage to the machine is not covered by the guarantee.
Hoover cannot be responsible for the results of using this machine for any purposes other than those described in this manual.
This guarantee does not effect your statutory or common law rights.

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For service and repairs please call our national number:

**Hoover Technical Support Service - Tel: 08705 400 600 [ Eire 018301 666 ]**

Always use genuine Hoover spares, available direct from GIAS Service:

**Hoover Spares Service**
**Tel: 01204 556111**

## Hoovercare

To maintain your Hoover product in peak condition you may wish to take out a Hoovercare policy, which for an annual payment provides a comprehensive maintenance and repair scheme. For more information please call 08705 400 600.

The Hoovercare scheme is not available in Eire.



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